

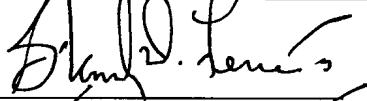
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of : Srinivasan et al.
Serial No. : 09/804,728 Examiner : Y. Retta
Filed : March 13, 2001 Art Unit : 3622
For : METHOD AND APPARATUS FOR INTERNET
CUSTOMER RETENTION

December 24, 2008

**PETITION AND FEE FOR EXTENSION OF TIME
PURSUANT TO 37 C.F.R. § 1.136(a)**

I hereby certify that this correspondence and any documents referred to as enclosed therewith are being transmitted by EFS WEB to the Commissioner for Patents on December 24, 2008.



Stanley D. Ference III
Reg. No. 33,879

December 24, 2008
Date of Signature

Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

Sir:

Applicant(s) hereby petitions for an extension of time for a total period of one (1) month through and including December 25, 2008 to respond to the Office Action mailed on August 25, 2008. If an additional extension of time is required to insure that this paper is timely filed, please consider this a petition therefor.

The Response for which this extension is requested is filed herewith.

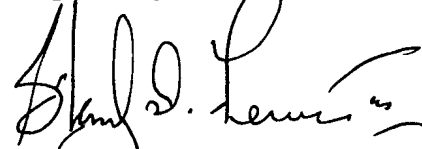
Applicant is a small entity and the extension fee required under 37 C.F.R. §

1.17(a)-(d) is calculated below:

| | | large entity | small entity |
|-------|--------------|--------------|--------------|
| (X) | one month | \$130 | \$65 |
| () | two months | \$490 | \$245 |
| () | three months | \$1,110 | \$555 |
| () | four months | \$1,730 | \$865 |
| () | five months | \$2,350 | \$1,175 |

Applicants are the \$65 fee for a one month extension of time by way of Credit Card via EFS-WEB. The Commissioner is hereby authorized to debit payment of any additional fees associated with this communication or credit any overpayment to the Credit Card utilized to pay via EFS-WEB.

Respectfully submitted,



Stanley D. Ference III
Registration No. 33,879

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